

Carroll County Wellness Transit

Grievance Policy

We encourage and assist our clients in understanding and exercising his/her rights. To this end, he/she may voice grievances and recommend changes in policies and services concerning their experiences while under our care.

Upon the patient's request, the grievances and recommendations will be conveyed within a reasonable time to an appropriate decision making level within the organization which has authority to take corrective action.

Please help us to provide the best quality of care by promptly notifying staff with any recommendations and/or concerns.

Visit us at 1209 Highland Ave, Suite E, Carrollton, KY or contact us by phone/email at 502-732-6420 or lyocum@ccmhosp.com

Respectfully,

Carroll County Wellness Transit